

Dear Colleagues,

I want to thank you for your continuous support in helping to maintain our war fighters' dental readiness. The purpose of this letter is to inform you of upcoming changes to the current military dental referral program for active duty service members.

Under the current program administered by the Military Medical Support Office (MMSO), you provide dental care to service members that are unable to use a military dental clinic and you are reimbursed at the billed charge rate. Effective August 1, 2009, the dental function of MMSO will be replaced by a new plan called the Active Duty Dental Program (ADDP). The new plan will be administered by United Concordia Insurance Company, the same company that manages the current military family member dental plan.

Important points of this transition are:

1. Pre-authorization for specialty care will slow dramatically after June 30, 2009.
2. Routine/Urgent/Emergency care will continue via MMSO throughout the month of July 2009.
3. The effective contract date for the ADDP is August 1, 2009. As of this date all private sector dental care must be coordinated through United Concordia.
4. MMSO will continue to process claims with dates of service prior to August 1, 2009 for a finite period of time. Expedient submission of these claims will ensure a timely reimbursement through MMSO.

This program will be new to our service members. We thank you for your patience as the program transitions. As additional information becomes available it will be made available to you via written correspondence, e-mail or telephone call. If you have any questions please feel free to call MMSO Health Care Support Services at 847-688-3950.